
CLIENT SUCCESS STORY · COMPUCOM (WALGREENS)

National IT Migration

3,969 computers migrated across 103 Walgreens/OptionCare locations in just over five weeks, with 573 technicians deployed nationwide.

A critical upgrade for healthcare operations

CompuCom, a leading technology services provider, partnered with our team to execute a critical infrastructure upgrade for Walgreens/OptionCare.

This project represented a massive undertaking requiring precise coordination and skilled technical resources across the entire United States.

103

LOCATIONS

573

TECHNICIANS

3,969

COMPUTERS

5

WEEKS

LEADERSHIP LEGACY

Under the leadership of Ed Daugherty and the same experienced team that now leads JaxsonRiley, these results demonstrate our proven track record of delivering exceptional staffing solutions for complex technology projects.

Thousands of machines, 103 sites, five weeks

The project involved migrating thousands of computers from Windows XP to Windows 7 across 103 Walgreens/OptionCare locations nationwide.

This type of large-scale migration presents numerous logistical challenges.

LOGISTICAL CHALLENGES INCLUDED

Multiple time zones

Coordinating technicians across multiple time zones.

Minimal disruption

Ensuring minimal business disruption at every location.

Strict timelines

Maintaining strict timelines across the full national footprint.

Site-level complexity

Managing complex technical requirements at each location.

The project required seamless execution to avoid any interruption to critical healthcare operations.

A technical workforce mobilized at speed

Our team assembled and deployed a massive technical workforce to execute this complex migration project.

Working closely with CompuCom's leadership team including Technology Project Manager Mary-Frances Black, Consulting Director Karen Hoy, and senior consultants, we provided comprehensive project staffing that ensured every location received the skilled technical support needed for successful migration.

PARTNER LEADERSHIP

Mary-Frances Black

Technology Project Manager, CompuCom

Karen Hoy

Consulting Director, CompuCom

What made the pace possible: 573 technicians had to be sourced, vetted, and scheduled against a fixed national calendar. Coordinating that volume through one point of contact with CompuCom's project leadership is what kept 103 sites moving in parallel rather than in sequence.

Scope of the engagement

DIMENSION	DETAIL
Timeline	October 12, 2015 – November 20, 2015 (completed in just over 5 weeks)
Scale	103 locations across the United States
Resources	573 skilled technicians strategically deployed
Deliverable	3,969 computers successfully upgraded

Windows XP

Legacy operating system replaced across the estate

Windows 7

Standard build delivered to all 103 locations

Delivered inside a tight national timeline

The project was completed successfully within the tight timeline, demonstrating our team's ability to mobilize large-scale technical workforces for complex national implementations.

This achievement showcased our capability to support major technology initiatives that require both technical expertise and logistical precision.

ENGAGEMENT AT A GLANCE

3,969

Computers migrated from Windows XP to Windows 7

39

Days from first site to final close-out

573

Technicians sourced, scheduled, deployed

The same leadership team that ran this migration now runs JaxsonRiley.

Mobilizing hundreds of vetted people against a fixed deadline is the same discipline as placing one right leader in one nonprofit — only the unit of work changes.

Inspired by this success story?

Whether you're scaling a team, filling a hard role, or standing up a program from scratch, we're glad to talk it through. Get in touch to start your journey toward outstanding results.



Ed Daugherty

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